FREQUENTLY ASKED QUESTIONS

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GLOBAL TEEN MEDICAL SUMMIT QUESTIONS:

What is the cost of the Global Teen Medical Summit?

**Individual Participant**

- Overnight - shared dorm room: $1350.00 (includes a $100 non-refundable deposit)
- Day student: $950.00 (includes a $100 non-refundable deposit)

**Group Rate** (20 or more students)

- Overnight - shared dorm room: $1075.00 (includes a $100 non-refundable deposit)
- Day student: $775.00 (includes a $100 non-refundable deposit)

**Chaperone**

- Overnight Chaperone: $900.00 (includes a $100 non-refundable deposit)
- Day Chaperone without dorm room: $700.00 (includes a $100 non-refundable deposit)

Members get a $50 discount from December 18th, 2019 to June 1st, 2020. We offer Early Bird, Christmas and Overnight discount code, check our website!

What does the cost of the Summit include?

**Overnight tickets include**

Five fun-filled days of exciting hands-on sessions with medical experts, medical center visits, dorm accommodations for four days (double occupancy), three meals per day, transportation around the Texas Medical Center and the city, daily transportation to and from dorms, world-renowned medical presentations, fun evening parties and events, a Summit T-Shirt, a sling back pack, a pen and a badge.

**Day tickets**

Five fun-filled days of exciting hands-on sessions with medical experts, daily lunch and dinner, transportation around the Texas Medical Center and the city, world-renowned medical presentations, fun evening parties and events, a Summit T-Shirt, a sling back pack, a pen and a badge.
What expenses are *not* covered in the all-inclusive fee?

- The price does not include transportation to and from Houston.
- While attending the Summit, the student will only need money for personal spending on items such as souvenirs, additional snacks and other incidentals.
- While travelling to and from Houston, we recommend the student bring money to purchase food in the airports.

I am flying into Houston to Bush Intercontinental Airport. How will I get to the Summit?

The Health Museum will have staff members at the airport. For an additional $35 round trip fee, a bus will take the students to and from The Health Museum. When registering, please select the option for Airport transportation. (See additional transportation information under the Transportation and Accommodation Questions).

What documents are required in order to attend the Global Teen Medical Summit?

Once the student has paid the registration fee, a confirmation email and Registration Packet will be emailed to them. The attendee must complete all forms emailed in the Registration Packet. All completed and signed forms must be emailed to The Health Museum. The forms include: student Information form, parent information form, agreement form, student code of conduct, insurance policy information form and a copy of the health insurance card, acceptance of medication policy, travel form. It is recommended that the student carry a copy of their **Health Insurance Card** with them while travelling.

**INTERNATIONAL STUDENTS** are required to bring the **NOTARIZED PARENT CONSENT FORM** with them to present at customs, if asked. Some countries also require a Visa to enter the United States. If your country requires a Visa (**click here**), a Visa letter will be sent to you or your group leader. It is recommended that the student apply for the Visa at least 2 months in advance.
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The Summit is full! Can I get on a waiting list?

Yes. We will maintain a waiting list. Please contact The Health Museum via email at teensummit@thehealthmuseum.org

The waiting list will be first-come, first-served. We will contact you if a spot is available.

Can I attend if I am a student with Special Needs?

Yes. If you are a student with special needs or with disabilities, we encourage you to enroll. We may be able to provide you with auxiliary aids and services to assist you. For more information or to discuss your particular needs prior to enrolling in the program, please contact Allena Grant or Ashley Alexander, Global Teen Medical Summit Program Coordinators.

teensummit@thehealthmuseum.org or 713-521-1515 x159.

What is the enrollment deadline date?

The deadline for enrollment is Monday, June 29th, 2020 for the Summer edition.

It is important to note that you will enroll on a first-come, first-serve basis. Since space is limited, it is wise to enroll early.

What is the arrival time for the Summit?

**Day Student:** The student must arrive at The Health Museum between 2:30 pm and 3:30 pm Central Standard Time (CST) on the first day of the Summit, for registration. For the rest of the week arrival time is 8:15am.

**Overnight students flying to the Summit (only in the Summer):** The student’s plane must arrive at Houston International Airport (IAH) between 10:00 a.m. and 2:00 p.m. Central Standard Time (CST) on Monday. Staff members will meet the students at the airport and transport them to their dorm first, then to The Health Museum.

**Overnight students driving to the Summit (only in the Summer):** Check-in at the dorm between 1:30 pm and 2:30 pm, then check-in at the museum between 2:30pm and 3:30pm. Directions to the dorms and arrival times will be sent to you via email.

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Where do non-overnight students meet in the morning and where should they be picked up?

Every participant is expected to check-in at The Health Museum at 8:15am, with the exception of the first summit day. Transportation TO and FROM the museum needs to be arranged by the participants IF NOT STAYING OVERNIGHT.

What is the departure time of the Summit?

Day Students: There will be nightly events at the Summit. A full schedule with detailed drop off and pick up time and location will be e-mailed to the participant before the beginning of the summit. Nights typically end no later than 9:00pm. Free parking for 30min.

The Summit will end at 1:00pm on the final day. Day students can be picked-up at The Health Museum. Overnight students will be picked up at 2:00 pm at the dorm.

Why do I need a smart phone to attend the Summit?

While at the Summit, we will ask each student to download an application on to their device. The app will be used to communicate with the students throughout the Summit. Phones and all electronic devices need to be turned off during all conference sessions and tours. While you may use electronic devices during breaks, we encourage you to use this time to interact with presenters and other conference participants.

Do the students need to bring anything with them each day?

Students will be traveling to various sites during the conference. Comfortable shoes are recommended each day. We will be walking throughout the day. It is also suggested to bring an umbrella depending on the weather forecast. In addition, although the conference takes place during the summer in Houston, it could be cold in certain facilities. A light sweater or jacket may be necessary. We also suggest bringing money for vending machines, Museum gift shop, etc. A water bottle can also be carried.
What is the dress code?

Business casual (i.e. Pants, khakis, collared shirts, dresses/skirts no shorter than 2 inches above knees; Jeans are permitted with a business casual top). Please wear comfortable closed toed shoes. The participants will be walking parts of the way to the various destinations. This is a professional conference in which you will have an opportunity to interact with numerous professionals. Please be mindful about attire. Participants may not be permitted in certain sessions/field trips if dress code is not followed.

The following list includes non-permissible attire:

**NO** cut-off shorts or short shorts

**NO** tank tops, spaghetti straps, or strapless tops

**NO** ripped jeans or pants worn below the hips (sagged)

**NO** T-shirts (except for the T-Shirt issued at the Summit)

**NO** open-toed shoes

Can parents or family visit students enrolled in the Summit?

Due to a very busy schedule, visits with friends or relatives during the Summit will not be allowed.

Who should I contact if I have a question?

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TRAVEL AND ACCOMMODATIONS QUESTIONS:

What is the weather like in Houston?

The weather in Houston, Texas is tropical. In July, expect temperatures to be in the low to high 90's with high humidity.

In what time zone is The Health Museum?

The Health Museum is located in Houston, Texas. It is located in the Central Standard Time Zone (CST).

If driving, how do I get to The Health Museum?

From I-59:

- If Southbound on I-59, exit I-59 at Fannin Street
- If Northbound on I-59, take Shepherd Exit North (left).
- Turn right on Richmond, proceed to Fannin
- Drive south on Fannin. Turn left on Binz and proceed past the Children's Museum
- Turn right on Crawford and enter the bus lane or parking lot
- Parking lot entrance is on Hermann Drive

From I-45:

- Take I-45 to 288 South
- Exit Calumet Street
- Turn right on Binz (second light)
- Turn left on Crawford and enter bus lane or parking lot
- Parking lot entrance is on Hermann Drive

From South Loop 610:

- Take 610 to 288 North
- Exit Calumet Street
- At top of ramp and at first light, turn left on Binz

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Is parking at the museum free during the Summit?

The entrance to the parking lot is on Hermann Dr. Participants will receive a token to validate parking if parked in The Health Museum parking lot on Monday, July 10th- Friday July 14th. Students who drive to the Summit can leave their car at the museum for free. There is also street parking available around the museum. Overnight participants will need to be dropped off on the first day and picked up on the last day of the conference versus bringing their own car.

Does the United States require a Visa for foreign students?

The United States requires a B2 Visitors Visa for certain countries. Click [here](#) for a link to the U.S. Embassy. Once you have registered and paid for the Summit, a VISA letter from The Health Museum will be emailed to you or your group leader that must be presented when applying for a VISA.

Does the United States require a passport for foreign students?

Yes. All foreign citizens entering the United States must have a passport. **In some instances, it has been recommended that you update your passport before coming to the United States if there is less than 6 months left before the expiration date.**

Why do you ask for my passport information in the Registration Packet?

If you are not an American citizen, we request passport information as a safety precaution.

What other documentation is required if flying to the United States without my family?

According to the U.S. Department of State, you are required to have a notarized letter from your parents stating that you have their permission to fly to the United States to attend the Summit. **A NOTARIZED PARENT CONSENT FORM** is included in your Registration Packet, if you live

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outside of the United States. You must carry this letter with you and present it at customs when arriving at the airport, if they ask for it.

What should I bring?
Select the link on the website called “What to Bring to the Summit”. In addition to this list, overnight participants staying in the dorms must bring a pillow, pillow case, sheets (the beds are extra-long twin beds, so bring flat sheets) towels, wash cloths, hand towels and blankets, hair dryer and toiletries.

What Airport should I fly into?
Staff members will meet all students arriving by airplane at Houston/Bush Intercontinental Airport (IAH). Click here for the airport website. Students must arrive between the hours of 10:00 a.m. and 2:00 pm Central Standard Time (CST). Information about the meeting location in the airport will be emailed before the Summit.

What if I am unable to fly to Houston during the four-hour travel window?
If the attendee has made flight arrangements after 2 p.m., he or she can arrange to take a shared ride shuttle to The Health Museum or a Uber car.

For the shuttle: reservations can be made at www.supershuttle.com. The shuttle reservation desk is located in the baggage claim areas in each terminal. The cost of the shuttle to The Health Museum is approximately $24.

Should I purchase Trip Insurance?
To protect and safeguard the investment in travel and Summit costs, we strongly recommend that Trip Insurance be purchased.
Where will I stay if I’ve paid for overnight accommodations?

All students and chaperones requiring overnight accommodations will stay at a Rice University Dormitory. The dorm is included in the cost of the Global Teen Medical Summit.

How many students share a room?

Each room will house 2 students. You will have your own single bed.

Can I request a roommate?

Roommate requests can be made during the registration process; however, we encourage the students to allow us to randomly assign your roommate prior to the arrival day. We believe one of the benefits of the Summit is the opportunity to get to know peers from other cities, states and countries.

Where can family members stay if travelling to the Houston area with their student?

For families traveling to the area for the Summit, here is a list of nearby hotels:

https://www.tripadvisor.com/SmartDeals-g56003-d212138-Houston_Museum_District-Houston_Texas-Hotel-Deals.html
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CANCELATION POLICY QUESTIONS:

What is the Cancellation Policy?

Both student and parents agree that any cancellation and request for refund must be submitted in writing via email to teensummit@thehealthmuseum.org

<table>
<thead>
<tr>
<th>Cancellation Received</th>
<th>Eligible Refund</th>
</tr>
</thead>
<tbody>
<tr>
<td>Summer Break Edition</td>
<td></td>
</tr>
<tr>
<td>On or before June 1st</td>
<td>Tuition less $100 non-refundable deposit</td>
</tr>
<tr>
<td>Between June 2nd and July 6th</td>
<td>Tuition less $100 non-refundable deposit and dorm fees if staying overnight</td>
</tr>
<tr>
<td>After July 6th</td>
<td>Tuition less 50%</td>
</tr>
</tbody>
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Students who are dismissed from the forum for disciplinary reasons or leave the conference early for any reason are not eligible for a refund.

SAFETY AND SUPERVISION QUESTIONS:

What Safety and Supervision measures are in place?

If arriving by airplane: Summit staff members will be at Houston/Bush Intercontinental Airport to assist you with your arrival and departure. Bus service will be provided to and from the airport and hotel. Each student will receive an email prior to arrival with the names of the staff members who will meet them in the airport and where everyone will meet to board the buses.

Your safety and well-being is our highest priority. The Summit will occur in a safe, controlled environment. You will be closely supervised by a program director and a professionally trained staff, including teachers, chaperones, security personnel and operations personnel.
Other safety measures include:

- Maintaining a student-to-staff ratio of 10:1.
- Housing for students and chaperones on the Rice University Campus.
- Each floor is designated to a single sex and chaperones are assigned to every floor for monitoring and supervision.
- Transportation provided to and from the airport and from the dorms to The Health Museum.
- Students will wear their identification badges at all times to ensure proper identification.

OTHER QUESTIONS:

What if I lose something or forget to bring a personnel item home after the Summit?

All lost and found items are retained by the program staff for 2 weeks following the Summit. Items of higher monetary value will be retained for 30 days. After 30 days, all items remaining will be discarded or donated.

My Question is not listed.

If you have additional questions, please contact Allena Grant or Ashley Alexander Global Teen Medical Summit Coordinators: teensummit@thehealthmuseum.org

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